

Federal Transit Administration Office of Civil Rights: Complaint Form

U.S. Department of Transportation Federal Transit Administration

The Federal Transit Administration has a process that allows people to file complaints against public transit providers who fail to properly implement the Americans with Disabilities Act. This form can be printed, filled out and mailed.

Complaint Form

Civil Rights Complaint Form

To file a discrimination complaint against a public transit provider, please complete and sign the FTA complaint form. Your form must be mailed to:

Federal Transit Administration
Office of Civil Rights
Attention: Complaint Team
East Building, 5th Floor – TCR
1200 New Jersey Avenue, SE
Washington, DC 20590

With your form, please attach on separate sheet(s):

- A summary of your allegations and any supporting documentation.
- Sufficient details for an investigator to understand why you believe a public transit provider has violated your rights, with specifics such as dates and times of incidents.
- Any related correspondence from the transit provider.

DOT is committed to ensuring that information is available in appropriate alternative formats to meet the requirements of persons who have a disability. If you require an alternative version of files provided on this page, please contact us at 202-366-4043.

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