Collector Complaint Help Line

Family No Self Refer Yes CareConnect USA <u>http://www.careconnectusa.org</u> Phone Emergency (800) 379-0688

2019 Sandy Pond Lane 28173 NC United States

Languages Spoken English

CareConnect USA a Collector Complaint Helpline by calling 1-800-379-0688. Collection agencies must conduct their activities with regard to the law. They are not allowed to call debtors early in the morning or late at night; they cannot call debtors on the job if they have been asked to stop; they may not share information about one's debt with another; they may not use profanity or make threats. Victims of these actions may file a complaint and make the harrassment stop. Some victims may be entitled to compensation due to the reckless acts of a collector.

Service Area(s) Nationwide