

Landlord/Tenant Mediation

Age Requirements

18 and over

Available 24/7

No

Other Eligibility Criteria

Alexandria residents

Intake Contact

Melodie Seau

Intake Contact Email

melodie.seau@alexandriava.gov

Intake Process

Phone, Walk-in, visit the website

Intake Contact Telephone

(703) 746-3078

Provider Refer

Yes

Self Refer

Yes

Alexandria Office of Housing

<https://www.alexandriava.gov/Housing>

<https://www.alexandriava.gov/housing/info/default.aspx?id=75214>

Main

(703) 746-3078

TTY/TTD

(703) 838-5056

421 King Street, Suite 200

22314 VA

United States

Fee Structure

No Fee

Languages Spoken

English

Alexandria Office of Housing provides housing related mediation between landlords and tenants by mutual agreement. In advance of mediation, you can download the [Guide to Landlord-Tenant Laws & Policies](#) to learn about tenant rights and landlord rights and responsibilities within the City. Complaint program mediates housing-related disputes between landlords and tenants.

This program assists landlords and tenants in resolving disputes by providing information to both parties on their rights and responsibilities under local and state law, and by helping to settle disputes through mediation.

Service Area(s)

Alexandria City