

## Long Term Care Problem Assistance

Age Requirements

60+

Available 24/7

No

Intake Contact

Ruth Givens

Intake Contact Email

rgivens@cvcl.org

Intake Process

Call the office for information.

Report Problems

Other

Self Refer

Yes

Central Virginia Alliance for Community Living, Inc.

<http://www.cvcl.org/>

<https://www.cvacl.org/advocacy-and-resources>

<https://www.facebook.com/cvallianceforcommunityliving/>

Main

(434) 385-9070

Toll-Free

(866) 255-6868

501 12th Street

24504 VA

United States

Monday: 8:30 am-4:30 pm

Tuesday: 8:30 am-4:30 pm

Wednesday: 8:30 am-4:30 pm

Thursday: 8:30 am-4:30 pm

Friday: 8:30 am-4:30 pm

Saturday: Closed

Sunday: Closed

Fee Structure

No Fee

Languages Spoken

English

Central Virginia Area Agency on Aging offers an Ombudsman program. The Ombudsman acts as a resource for information and counseling for citizens regarding institutional and community based long-term care options.

Ombudsman also protects and represents the rights of persons in Nursing Homes, Assisted Living facilities and Adult Care Residents or those individuals receiving long-term care in their home.

The Long Term Care Ombudsmans serves as an advocate in resolving complaints and concerns regarding long term care services. The Ombudsman may also provide educational information to you on Elder Abuse Prevention, Resident's Right's, and other long term related topics.

Service Area(s)

Amherst County

,

Appomattox County

,

Bedford County

,

Campbell County

,

Lynchburg City

Email

[cvacl@cvcl.org](mailto:cvacl@cvcl.org)