

## Fairfax Connector

We can accommodate riders with:

Manual wheelchairs

,

Powered wheelchairs

To accommodate riders, we offer:

Lift equipped vehicle(s)

Age Requirements

No Age Requirement

Available 24/7

No

Documents Required

Call for details

Other Eligibility Criteria

Serves the general public.

Intake Contact Email

[fairfaxconnector@fairfaxcounty.gov](mailto:fairfaxconnector@fairfaxcounty.gov)

Intake Process

Call for information or visit the website. Questions regarding service can be handled immediately. The call center is open 5 am-10 pm Monday through Friday and 7 am-9 pm Saturday and Sunday. A response addressing comments or complaints will be returned within two to three business days.

Intake Contact Telephone

(703) 339-7200

Provider Refer

No

Report Problems

Call the Agency

Self Refer

Yes

Fairfax County Department of Transportation

<http://www.fairfaxcounty.gov/fcdot/>

<https://www.fairfaxcounty.gov/connector/>

Main

(703) 339-7200

TTY/TTD

(703) 339-1608

4050 Legato Road, Suite 400

22033-2867 VA

United States

Monday: 8:00 am-4:30 pm

Tuesday: 8:00 am-4:30 pm

Wednesday: 8:00 am-4:30 pm

Thursday: 8:00 am-4:30 pm

Friday: 8:00 am-4:30 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Hours of operation listed are for the Fairfax Connector Telephone Information Center. Bus service hours vary by route, see individual route schedules at <http://www.fairfaxcounty.gov/connector/routes/>

Fee Structure

Fee Range

Payment Method(s)

Private Pay

Languages Spoken

English

,

Spanish

The Fairfax Connector offers public fixed-route bus transportation throughout Fairfax County. Fare media may be purchased at [Connector Store locations](#).

The Fairfax Connector has added four routes to connect to the Metrorail Silver Line Stations. These new routes will begin operation on November 15, 2022:

- Route 615 Reston Town Center route (includes Capital Bikeshare),
- Route 901 Herndon Metrorail Station route,
- Route 921 Herndon Circulator route,
- Route 954 Sterling Plaza route.

[Visit the website for more information](#) including a review of [bus route changes in the Reston and Herndon areas](#) and a [resource guide for the new routes](#).

[Fairfax Connector New Rider Guide](#) is available on the website. The tutorial discusses the Fairfax Connector rules, boarding the bus, paying your fare, making a transfer, and exiting the bus.

[Fairfax County Park and Ride Lots](#) are available throughout the county. The website lists the name and address of the lots, the number of parking spaces, and the transit company (Connector and/or Metro) that services that lot.

Visit the website for information about Bus Tracker; How to Ride; Fares and Policies; Schedules and Maps, Free Student Pass Program, and more.

Service Area(s)

Fairfax City

,

Fairfax County

,

Falls Church City

Email

[fairfaxconnector@fairfaxcounty.gov](mailto:fairfaxconnector@fairfaxcounty.gov)