

Social Security Services

Available 24/7

No

Other Eligibility Criteria

Call the office for eligibility requirements of age and disability

Intake Process

Accepts emergency walkins, an application is required.

Self Refer

Yes

Social Security Administration, Richmond

<http://www.socialsecurity.gov/>

Main

(800) 772-1213

Toll-Free

(800) 772-1213

TTY/TTD

(800) 325-0778

1834 West Cary Street

23220 VA

United States

Monday: 9:00 am-4:00 pm

Tuesday: 9:00 am-4:00 pm

Wednesday: 9:00 am-12:00 pm

Thursday: 9:00 am-4:00 pm

Friday: 9:00 am-4:00 pm

Saturday: Closed

Sunday: Closed

Fee Structure

No Fee

Languages Spoken

English

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Spanish

The Richmond Office of the Social Security Administration provides information and services in regard to: retirement benefits, survivors benefits, Medicare benefits and Supplemental Security Income. Supplemental Security Income is a program for people with low income and resources (assets) who are 65 and older, and/or blind or disabled.

Most Social Security business does not require a visit to a local field office. Many services, including applying for retirement, disability and Medicare benefits, creating a my Social Security account, replacing a Medicare card, or reporting a change of address or telephone number are conveniently available anytime at www.socialsecurity.gov. Social Security also offers assistance via a toll-free number, 800-772-1213 (Voice) and 800-325-0778 (TTY). Representatives are available from 7:00 AM until 7:00 PM, Monday through Friday.

To find [your local office](#) by zip code use the online Social Security Office Locator. Generally, the phone numbers of local offices are not published.

Service Area(s)

Essex County

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Goochland County

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Hanover County

,

Henrico County

,

King William County

,

King and Queen County

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Lancaster County

,

Middlesex County

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Northumberland County

,

Richmond City

,

Richmond County