

## **Client Assistance Program (CAP)**

### Age Requirements

18 and over

Available 24/7

No

### Other Eligibility Criteria

Must be disabled and clients of or applicants for services provided by Virginia Department of Rehabilitative Services or the Department for the Blind and Vision Impaired.

### Intake Contact Email

info@dLCV.org

### Intake Process

Accepts emergency walk-ins or contact the office for intake.

### Report Problems

### Call the Agency

disAbility Law Center of Virginia (dLCV)

<http://dlcv.org>

<https://www.dlcva.org/cap>

<https://www.facebook.com/disAbilityLawVA/>

<https://twitter.com/disAbilityLawVA>

### Main

(804) 225-2042

### Toll-Free

(800) 552-3962

1512 Willow Lawn Drive, Suite 100

23230 VA

United States

Monday: 8:30 am-4:00 pm

Tuesday: Closed

Wednesday: 8:30 am-4:00 pm

Thursday: Closed

Friday: 8:30 am-4:00 pm

Saturday: Closed

Sunday: Closed

#### Additional Availability Comments

Intake hours are Monday, Wednesday and Friday 8:30am until 4:00pm

#### Fee Structure

No Fee

#### Languages Spoken

English

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Language Line available

The Client Assistance Program was established as part of the Rehabilitation Act of 1973 to explain and protect the rights of and benefits to persons who are clients of or applicants for services provided by the Department of Rehabilitative Services, Department for the Blind and Vision Impaired, Centers for Independent Living, or programs funded under the Rehabilitation Act of 1973, as amended. disAbility Law Center of Virginia (dLCV) can assist eligible individuals to help resolve problems with a client's counselor or case manager, mediate disagreements about services, provides information on additional resources, and represent clients who are denied services or provided inappropriate services.

#### Service Area(s)

Statewide

#### Email

[info@dlcv.org](mailto:info@dlcv.org)