

Patient Transportation Services

We can accommodate riders with:

Manual wheelchairs

Age Requirements

No Age Requirement

Available 24/7

Yes

Documents Required

Call for details

Intake Contact Email

ccptground@carilionclinic.org

Intake Process

Call to arrange transportation.

Intake Contact Telephone

(888) 377-7628

Provider Refer

Yes

Report Problems

Call the Agency

Self Refer

Yes

Carilion Clinic

<http://www.carilionclinic.org>

Main

(540) 345-7628

Toll-Free

(888) 377-7628

431 McClanahan Street

24022 VA

United States

Fee Structure

Call for Information

Payment Method(s)

Private Pay

,
Private Insurance

,
Medicaid

,
Medicare

Languages Spoken
English

Carilion Clinic Patient Transportation Services (CCPT) provides non-emergency and emergency medical transportation, including air ambulance transportation 24 hours per day. Ambulances cover all of Virginia and West Virginia, with bases in Roanoke, Bedford, Lexington, Westlake, Franklin, Giles, and Radford. Transports are also provided to and from other states.

CCPT provides Basic Life Support/Advance Life Support (BLS/ALS), to all types of facilities, organizations, and patients. Patients are transported to and from the hospital, nursing homes, doctor's offices, and dialysis facilities.

CCPT services include:

- Carilion Clinic Life-Guard air transport
- Ground transport
- State-of-the-art Communication Center
- Neonatal Pediatric Team Contract
- 911 EMS coverage
- Bike EMS Team.

To contact CCPT use the 24-Hour Communications Center at 888-377-7628 or 540-345-7628.

Accredited by the Commission of Accreditation of Medical Transport Systems (CAMTS).

Licensed by the Virginia Office of Emergency Medical Services (EMS).

Service Area(s)

Augusta County

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Bedford County

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Bland County

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Botetourt County

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Craig County

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Floyd County

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Franklin County

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Giles County

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Montgomery County

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Pulaski County

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Radford City

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Roanoke City

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Roanoke County

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Salem City

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Staunton City

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Waynesboro City

,

Wythe County