

Consumer Protection, Adult Protective Services

Available 24/7

No

Other Eligibility Criteria

Virginia resident

Family

No

Intake Process

Call the office for more information

Provider Refer

No

Qualifications

Qualification Type

Licensure

Qualification Entity

Virginia Department of Social Services

Report Problems

Call the Agency

Self Refer

Yes

Virginia Department of Social Services (VDSS)

<https://www.dss.virginia.gov>

Main

(800) 552-3431

Phone Emergency

(888) 832-3858

TTY/TTD

(800) 828-1120

5600 Cox Road

23060 VA

United States

Monday: 8:00 am-5:00 pm

Tuesday: 8:00 am-5:00 pm

Wednesday: 8:00 am-5:00 pm

Thursday: 8:00 am-5:00 pm

Friday: 8:00 am-5:00 pm

Saturday: Closed

Sunday: Closed

Fee Structure

No Fee

Languages Spoken

English

Virginia Departments of Social Services (VDSS) throughout the State respond to the needs of seniors age 60 and over, adults with disabilities over the age of 18 and other adults with special needs. Also collaborates with the local departments of social services across the state and other local service providers to offer assistance to elderly citizens in need of protection from abuse; elder adults who require the services of adult care residences; and adults with disabilities who need help with care, transportation and nutrition services.

VDSS also helps adults involved in domestic violence situations; adults in need of financial assistance, energy assistance and food stamps benefits; and citizens who believe they have been discriminated against by a social services agency.

Service Area(s)

Statewide