

Volunteer Opportunities

Age Requirements

18 and over

Available 24/7

Yes

Family

No

Intake Contact Email

concern@visuallink.com

Intake Process

Call the office; initial discussion, training manual & videotapes; skills training

Provider Refer

Yes

Report Problems

Call the Agency

Self Refer

Yes

Concern Hotline

<https://www.concernhotline.org/>

<https://www.concernhotline.org/volunteers>

Main

(540) 536-1630

Phone Emergency

988

301 North Cameron Street, Suite 201

PO Box 2032

22601 VA

United States

Monday: 9:00 am-4:00 pm

Tuesday: 9:00 am-4:00 pm

Wednesday: 9:00 am-4:00 pm

Thursday: 9:00 am-4:00 pm

Friday: 9:00 am-4:00 pm

Saturday: Closed

Sunday: Closed

Fee Structure

No Fee

Payment Method(s)

Private Pay

,

Private Insurance

Languages Spoken

English

Concern Hotline is a volunteer-operated hotline providing crisis intervention, suicide prevention and information and referral services to anyone in need. Referral is to local human service agencies and services to inquirers. Hotline is operated 24 hours a day, 7 days a week.

Volunteers provide a listening ear in time of confusion, uncertainty, stress and crisis, and the individual may need to seek additional assistance, so the volunteer would find help through the resource manual. All calls are confidential, non-judgemental and anonymous.

Volunteers work from their home - calls are forwarded by an answering service, keeping volunteer's identification and the caller's confidential. The volunteer will have a self-directed training manual and videotapes to review, plus complete 4 hours of one-on-one phone skills training and practical experience on the hotline. One 4-hour shift per week is the requested time for a volunteer. Once a month the volunteer reports statistics to the Concern office. An average of 2-3 calls are made each shift.

Volunteers are also needed for office work and fundraising.

Service Area(s)

Clarke County

,

Frederick County

,

Page County

,

Shenandoah County

,

Warren County

,

Winchester City