

## Emergency Assistance Programs

Age Requirements

18 and over

Available 24/7

No

Documents Required

Picture ID

,

Proof of income

,

Social Security card

,

Income verification

Other Eligibility Criteria

Eligibility is determined by NRCA or MCEAP except for clothing closet where referral is through the school system. Residents who are 200% poverty income or below who are experiencing financial crises.

Family

Yes

Intake Contact Email

nrca@nrcaa.org

Intake Process

Call New River Community Action at 382-6186 or Montgomery County Emergency Assis Prog at 381-1561.

Provider Refer

Yes

Self Refer

Yes

New River Community Action, Inc.

<http://newrivercommunityaction.org/>

<http://newrivercommunityaction.org/emergency-assistance-program/>

<https://www.facebook.com/NewRiverCommunityAction/>

Main

(540) 633-5133

1093 East Main Street  
24141 VA  
United States

Monday: 8:30 am-5:00 pm

Tuesday: 8:30 am-5:00 pm

Wednesday: 8:30 am-5:00 pm

Thursday: 8:30 am-5:00 pm

Friday: 8:30 am-5:00 pm

Saturday: Closed

Sunday: Closed

Fee Structure

No Fee

Languages Spoken

English

The Emergency Assistance Program is designed to provide temporary rental or mortgage assistance, utilities, food, and products for individuals and families residing in New River Valley and transients who are experiencing a financial crisis who meet the guidelines. For people who are homeless, referrals are made to the New River Family Shelter, To Our House, or Women's Resource Center.

Some kinds of assistance provided may be: transportation, food, clothing, blankets, bed linens, utility payments, household products, furniture, infant needs, prescriptions, rent, mortgage payments, shelter for homeless people, bus/taxi fare, gasoline, car repair, fees for services, personal hygiene products, assistance with letter writing or completing applications, household items, etc.

Information, referral and outreach services are provided to help participants access needed support from both inside and outside the New River Community Action network.

New River Community Action (NRCA) partners with Montgomery County Emergency Assistance Program (MCEAP) and the Pulaski County Emergency Needs Task Force (PCENTF) to administer the Emergency Assistance Program.

The NRCA Emergency Assistance Offices to contact are:

Floyd County Office, 120 Epperly Mill Road SW, PO Box 849, Floyd VA 24091

8:00am-12:00pm, 1:00-4:30pm, Closed Fridays; 540-745-2102

Montgomery County Office, 110 Roanoke St, Christiansburg VA 24073

8:00-11:30am, 1:00-2:30pm Closed Fridays; 540-382-6186

Radford City Office, 928 West Main Street, Radford VA 24141

Monday & Friday 8:30am-11:30am, Tuesday & Thursday 8:30am-11:30am & 1:00-3:30pm, Closed Wednesday; 540-731-3663, ext 3029

Giles County Office, 516 Wenonah Avenue, Pearisburg VA 24134

9:00am-11:30am, 1:00pm-3:30pm, Closed Thursday; 540-921-2146

Pulaski County Office, 412 North Jefferson Ave, Pulaski, VA 24301

9:00-11:30am, 1:00-3:30pm, Closed Mondays; 540-980-5525

Service Area(s)

Floyd County

,

Giles County

,

Montgomery County

,

Pulaski County

,

Radford City

Email

[nrca@nrcaa.org](mailto:nrca@nrcaa.org)