

Financial Assistance, Utilities and Rent

Age Requirements

No Age Requirement

Available 24/7

No

Other Eligibility Criteria

Services are based on emergency client is experiencing. Client must be able to verify need.

Family

Yes

Intake Process

By appointment only, verification of income and an ID is required. Must bring in disconnection notice for utility.

Provider Refer

No

Self Refer

Yes

Salvation Army, City of Richmond

<https://cvac.salvationarmypotomac.org/centralvirginia/home>

<https://cvac.salvationarmypotomac.org/centralvirginia/get-help>

Main

(804) 225-7470

Phone Emergency

(804) 346-2784

2 West Grace Street

PO Box 12400

23220 VA

United States

Fee Structure

No Fee

Languages Spoken

English

The Salvation Army's Family Services program strives to break the cycle of homelessness by providing assistance to help families stay in their homes and by helping families that may not be eligible for services from the public sector. The program:

- Assists clients through direct financial support
- Assists clients by helping with utility bills
- Assists clients in obtaining referrals
- Assists with rent payments if at least one month behind

Material assistance is short-term, emergency assistance. The Salvation Army may provide rent or utility assistance. The Salvation Army also provides counseling to meet both the spiritual and physical needs of people seeking help.

The Family Services Program is located in Richmond at 2 West Grace Street, 804-225-7470. Additional locations include

- Petersburg, 1228 South West Street, 804-732-8449.
- Hopewell, 222 South Main Street, 804-452-0323.

Service Area(s)

Chesterfield County

,

Goochland County

,

Hanover County

,

Henrico County

,

Hopewell City

,

New Kent County

,

Petersburg City

,

Richmond City