

Traveler's Assistance, Dulles Airport

Available 24/7

No

Other Eligibility Criteria

No residency requirement.

Family

No

Intake Contact

Staff

Intake Contact Email

volunteer@mwaa.com

Intake Process

Phone, Walk-in, Emergency, email

Self Refer

Yes

Travelers Aid International

<http://www.travelersaid.org/>

<https://www.facebook.com/travelersaidinternational/>

Main

(703) 572-7350

Dulles International Airport

1 Saarinen Circle

20166 VA

United States

Additional Availability Comments

Saturday-Sunday, 10 am until 6 pm and Monday-Friday 9 am until 6 pm

Fee Structure

No Fee

Languages Spoken

English

Travelers' Aid Society, Dulles International Airport, offers assistance to travelers stranded in the Metropolitan area. Travelers Aid at Washington Dulles International

Airport assists passengers and members of the airport community. The program is designed for passengers flying in and out of the airport. There are 14 information desks and mobile guide locations that are staffed by a core group of dedicated volunteers who provide guidance to travelers, visitors, and employees about the airport and the Washington metro area. Desks are open throughout the year except on Thanksgiving, Christmas, and New Year's Day.

Social service assistance is offered by a Travelers Aid Social Worker. With advance notice, they also can arrange for protective travel assistance. Also provided to a traveler are airport assistance, hotel information, directions, tourism information, local transportation information, and stranded traveler assistance. Services are limited to airport travelers.

Service Area(s)

Fairfax City

,

Fairfax County

,

Falls Church City

,

Washington DC