

Consumer Protection

Age Requirements

No Age Requirement

Available 24/7

No

Intake Process

Visit the website; call

Provider Refer

Yes

Report Problems

Call the Agency

Self Refer

Yes

Federal Trade Commission

<http://www.ftc.gov/index.html>

TTY/TTD

(866) 653-4261

600 Pennsylvania Ave NW

20580 DC

United States

Fee Structure

No Fee

Languages Spoken

English

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Multi-Lingual

The FTC protects consumers by stopping unfair, deceptive or fraudulent practices in the marketplace. We conduct investigations, sue companies and people that violate the law, develop rules to ensure a vibrant marketplace, and educate consumers and businesses about their rights and responsibilities.

We collect complaints about hundreds of issues from data security and deceptive advertising to identity theft and Do Not Call violations, and make them available to law enforcement agencies worldwide for follow-up. Our experienced and motivated staff uses 21st century tools to anticipate – and respond to – changes in the marketplace.

Consumers can report a complaint, comment or inquiry. Call the toll free consumer response number at 1-877-382-4357.

Service Area(s)

Nationwide