## **Door-to-Door Community Transportation, RATS**

Age Requirements No Age Requirement Available 24/7 No Intake Contact Email accounting.rats@rockbridge.net Intake Process Call the main number to schedule a ride. Intake Contact Telephone (540) 463-3346 **Report Problems** Call the Agency Self Refer Yes Rockbridge Area Transportation System (RATS) https://www.rockbridgetransportation.org/ https://www.facebook.com/RockbridgeATS Main (540) 463-3346

712 North Main Street 24450 VA United States

Monday: 8:00 am-5:00 pm Tuesday: 8:00 am-5:00 pm Wednesday: 8:00 am-5:00 pm Thursday: 8:00 am-5:00 pm Friday: 8:00 am-5:00 pm Saturday: Closed Sunday: Closed Additional Availability Comments Drivers are often available very early in the day and until late in the evening. Please call at least 48 hours in advance so they can accommodate your request. Fee Structure Fee Range Payment Method(s) Private Pay

Medicaid Languages Spoken English

RATS provides on-demand, door-to-door service that is safe, reliable, and affordable. Anyone living in the Rockbridge area can ride for any reason. Simply call 48 hours in advance of your need. A sliding fare scale based on income is used. They specialize in transport for the elderly, isolated, low-income, and people with disabilities for the purpose of healthcare, employment, critical errands, shopping, community involvement, and social activities.

Rides are also available to regional medical centers in Roanoke, Charlottesville, Fishersville, and elsewhere. Medicaid riders call the Modivacare reservation line at 1-866-386-8331 and make Medicaid healthcare trip reservations at least 7 days in advance. All licenses, operating authorities, and insurance are in place and all drivers are certified to transport Medicaid clients.

Service Area(s) Alleghany County

Bath County

Buena Vista City

Lexington City

Rockbridge County Email <u>accounting.rats@rockbridge.net</u>