

Food and Drug Consumer Complaint or Problem

Age Requirements

No Age Requirement

Available 24/7

No

Other Eligibility Criteria

No residency requirement

Family

No

Intake Process

Visit the website; call

Provider Refer

Yes

Report Problems

Call the Agency

Self Refer

Yes

United States Food and Drug Administration (FDA)

<http://www.fda.gov/>

<https://www.fda.gov/consumers/consumer-updates/how-report-product-problems-and-...>

Main

(888) 463-6332

10903 New Hampshire Ave

20993 MD

United States

Additional Availability Comments

Website available 24/7

Fee Structure

No Fee

Languages Spoken

English

,

Spanish

The United States Food and Drug Administration (FDA) investigates consumer complaints. Call the metro area consumer complaint number with complaints on FDA-regulated products (i.e., foods, drugs, cosmetics, medical devices, radiation emitting products, and vaccines).

To report adverse reactions or other problems with FDA-regulated products, contact the FDA district office consumer complaint coordinator for your geographic area. If you require the use of a Relay Service, please call the Federal Relay Services (1-800-877-8339). This is a toll free relay service to call Federal agencies from TTY devices.

Consumer Complaint Coordinator for the District of Columbia, Maryland and Virginia can be reached at 410-779-5713.

Service Area(s)

Nationwide