## Advocacy, Improved Long-Term Care

Age Requirements 18 and over Available 24/7 No Other Eligibility Criteria Call for eligibility Family No **Intake Contact** Claire Curry Intake Process Self or professional/agency referral. Must be screened for eligibility for free assistance or to request information on monthly meetings and group activities. Provider Refer Yes Self Refer Yes Legal Aid Justice Center https://www.justice4all.org https://www.facebook.com/LegalAidJusticeCenter Main (434) 977-0553 Phone Emergency (434) 977-0553 1000 Preston Avenue Suite A 22903 VA **United States** Fee Structure Call for Information Languages Spoken English ,

## Spanish

Legal Aid Justice Center launched the Community Partnership for Improved Long-Term Care ("Partnership") in collaboration with the Jefferson Area Board for Aging (JABA) and others. From the beginning the Partnership has included the key voices needed to properly advocate improved care:

- family members who have experienced difficulties in obtaining adequate care for loved ones in nursing facilities,
- concerned health-care professionals including staff from local facilities,
- senior care ombudsmen from local agencies,
- members of the local bar, and
- professors from the University of Virginia Schools of Medicine and Law.

The Partnership has worked since 2004 to determine the problems most prevalent within long-term care in the Thomas Jefferson Planning District, heighten public awareness, build up Family Councils within care facilities, and to be the voice for the residents and their families to effect meaningful change in quality of care.

The Partnership helps improve conditions for local elders by:

- educating families and patients about their rights and how to exercise them;
- working with Long Term Care facility staff to improve working conditions so that there is less turnover and the quality of care can improve
- mobilizing and empowering facility-based family councils to use their collective power to seek reforms within individual facilities
- educating the local medical and Long Term Care community about issues of key importance, e.g., pressure ulcers
- conducting collaborative research with Social Services and UVa physicians on abuse and neglect that leads to enhanced ability by caregivers, family, staff and patients' advocates to identify instances of mistreatment and intervene quickly to protect elders.

Service Area(s) Albemarle County

Charlottesville City

,

Fluvanna County

Greene County

,

,

, Louisa County

Nelson County Email info@justice4all.org