

# Consumer Protection

Age Requirements

0-5

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6-12

,

13-21

,

22-55

,

56-60

,

60+

Available 24/7

No

Other Eligibility Criteria

Open to all

Family

No

Intake Contact

Jeannette Grant

Intake Process

Contact the office

Provider Refer

Yes

Self Refer

Yes

Virginia Board of Accountancy

<https://www.boa.virginia.gov>

Main

(804) 367-8505

9960 Mayland Drive, Suite 402

Perimeter Center Building

23233 VA

United States

Fee Structure

No Fee

Languages Spoken

English

,

Spanish

The Virginia Board of Accountancy (BOA) is a state agency established to protect citizens by setting standards for the accounting practices of Certified Public Accountants (CPA). Some of the services provided by CPAs that may be of particular interest to senior citizens include tax preparation, retirement and estate planning, small business management, cash management, personal financial planning, college funding, investing, risk management and business succession planning. CPAs also provide a wide variety of other services including compilation, audit and review.

Languages Spoken other than English: Spanish and Portuguese. BOA licenses more than 21,000 individuals and businesses in the Commonwealth. BOA's mandate is to protect all consumers, and focuses special efforts on fraud and discrimination against older more vulnerable Virginians.

Learn more about protecting yourself with the BOA Brochure for Senior Virginians. BOA will provide special assistance to seniors who wish to file a formal complaint against a CPA. You may obtain the brochure or file a complaint by calling the BOA Hotline for Senior Virginians at (804) 367-0725 or by visiting BOA online at [www.boa.virginia.gov](http://www.boa.virginia.gov).

Service Area(s)

Statewide