

Handivan

Age Requirements

No Age Requirement

Available 24/7

No

Other Eligibility Criteria

Certified as meeting ADA requirements.

Intake Process

To complete an application for certification to ride, call 434-773-8132. Once approved, passengers can complete reservations by calling 434-799-5144 between 6 am and 6 pm, Monday through Saturday. If you receive a busy signal when attempting to schedule a trip, please notify the Transportation Services Director at 434-799-5110. You can download the Handivan app.

Provider Refer

No

Report Problems

Call the Agency

Self Refer

Yes

Danville Transit System

<http://www.danville-va.gov/508/Mass-Transit>

<http://www.danville-va.gov/518/Handivan-Senior-Service>

Main

(434) 799-5144

TTY/TTD

(703) 799-6512

P.O. Box 3300

24543 VA

United States

Monday: 4:00 am-7:00 pm

Tuesday: 4:00 am-7:00 pm

Wednesday: 4:00 am-7:00 pm

Thursday: 4:00 am-7:00 pm

Friday: 4:00 am-7:00 pm

Saturday: 4:00 am-7:00 pm

Sunday: Closed

Additional Availability Comments

Service is Monday through Saturday 8 am until 5 pm. No service on Holidays. On Christmas Eve bus service is limited to half day.

Fee Structure

Fee Range

Payment Method(s)

Private Pay

Languages Spoken

English

The Handivan Service is available to residents of the City of Danville with a qualified physical or cognitive disability who are unable to use the fixed route service. To use the Handivan service, an individual must complete certification forms to determine eligibility.

Curb-to-curb service is provided for ambulatory individuals. Door-to-door service is provided for disabled persons.

Trips are provided within the city limits of Danville. When needed, the Handivan will complete door-to-door service to achieve origin-to-destination service. The driver is responsible for operating the lift platform and securing wheelchairs.

Once approved, passengers can complete reservations by calling 434-799-5144 between 6:00 am and 6:00 pm, Monday through Saturday. Passengers may also call 434-773-8132 to reserve service Monday through Saturday from 8:00 am until 5:00 pm. Next-day service may be reserved Monday through Sunday by leaving your trip request on the answering machine.

If possible, all return trips should be scheduled when reservations are made. If you do not know the return time, please give the dispatcher an approximate time when you will be ready to be picked up.

Riders should have exact fare. Drivers cannot make any change.

Service Area(s)

Danville City