

## **On Demand Service, Bay Transit**

We can accommodate riders with:

Hearing Impairment

,

Vision Impairment

To accommodate riders, we offer:

Staff training on assisting people with mobility problems

,

Voice announcements

Age Requirements

No Age Requirement

Intake Process

To access the On Demand service, call toll-free 24 hours a day (877) 869-6046. Give at least 24 hours advance notice to schedule your ride. If you receive our voicemail system, leave a message along with a callback number and our dispatchers will return your call as soon as possible to confirm your ride. Other ride-scheduling telephone numbers for all individual localities is available on the website at

<http://baytransit.org/contact-us-2/>

Intake Contact Telephone

(877) 869-6046

Provider Refer

Yes

Self Refer

Yes

Bay Aging

<https://bayaging.org/>

<http://baytransit.org/>

Main

(804) 250-2011

Toll-Free

(877) 869-6046

111 Commerce Parkway

22572 VA

United States

Monday: 8:00 am-5:00 pm

Tuesday: 8:00 am-5:00 pm

Wednesday: 8:00 am-5:00 pm

Thursday: 8:00 am-5:00 pm

Friday: 8:00 am-5:00 pm

Saturday: Closed

Sunday: Closed

Fee Structure

Fee Range

Payment Method(s)

Credit / Debit

,

Private Pay

Languages Spoken

English

Bay Transit is the public transportation authority of Bay Aging, a charitable, nonprofit organization serving seniors and people with disabilities for over 30 years. Bay Transit provides on-demand service and offers a handful of fixed routes in some communities. Bay Transit serves all people, of all ages, for all reasons.

Accessible and safe transportation to the local destination of a rider's choice is provided without regard for disability, age, or economic status. Fare varies, depending on the route. Visit

Have exact changes. Drivers cannot make change.

Call for information.

Service Area(s)

Charles City County

,

Essex County

,

Gloucester County

,

King William County

,

King and Queen County

,

Lancaster County

,

Mathews County

,

Middlesex County

,

New Kent County

,

Northumberland County

,

Richmond County

,

Westmoreland County