

## **Temporary Assistance for Needy Families (TANF)**

Age Requirements

0-5

,

6-12

Available 24/7

No

Documents Required

Call for details

Other Eligibility Criteria

Must meet income eligibility requirements Up to age 18

Family

Yes

Intake Contact

Intake

Intake Contact Email

humanservices@roanokeva.gov

Intake Process

Contact the office for more information. You may also apply for benefits online at  
CommonHelp,

Intake Contact Telephone

(540) 853-2591

Provider Refer

Yes

Report Problems

Call the Agency

Residency Requirements

Serves residents of the City of Roanoke.

Self Refer

Yes

Roanoke City Department of Social Services

<https://www.roanokeva.gov/372/Social-Services>

<https://www.roanokeva.gov/383/Benefits-Programs>

<https://www.facebook.com/RoanokeHumanSocialServices>

Main

(540) 853-2591

Toll-Free

(888) 832-3858

1510 Williamson Road NE

3rd Floor

24012 VA

United States

Monday: 8:30 am-4:00 pm

Tuesday: 8:30 am-4:00 pm

Wednesday: 8:30 am-4:00 pm

Thursday: 8:30 am-4:00 pm

Friday: 8:30 am-4:00 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Applications for Crisis Intake Services are taken Monday through Thursday, 8:30 AM - 2:00 PM. Intake may be closed earlier due to the volume of applicants. Applicants must apply in person (no telephone interviews) and will be seen on a first-come, first-serve basis.

Fee Structure

No Fee

Languages Spoken

English

City of Roanoke Department of Social Services offers the Temporary Assistance for Needy Families (TANF) program. TANF provides eligible families with a monthly cash payment to meet their basic needs if the family is responsible for the care of a minor child. Participants may be provided with services such as job skills training, work experience, job readiness training, child care assistance, transportation, and other work related expenses.

An eligible child must be under age 18, or if 18, will graduate from high school before age 19, going to school regularly if the child is between the ages of five and 18, living with a parent or other relative and a U.S. citizen or an eligible immigrant.

Virginia's TANF program emphasizes personal responsibility. Participants may be provided with services such as job skills training, work experience, job readiness training and more. The Virginia Initiative for Employment not Welfare (VIEW) offers the opportunity for TANF recipients to achieve economic independence. Emphasis is on work first in conjunction with education and training when it may enhance the participant's ability to become self-sufficient.

CommonHelp is the Commonwealth of Virginia's fast and easy way to apply online for many Virginia social services assistance programs. Through a single online site, you can find out what assistance you might be eligible for and submit one application saving you time and effort. You can apply for Benefit Programs online at [CommonHelp](#) or by telephone by calling 1-855-635-4370.

Service Area(s)

Roanoke City

Email

[socialservices@roanokeva.gov](mailto:socialservices@roanokeva.gov)