

# Temporary Assistance for Needy Families (TANF)

Available 24/7

No

Other Eligibility Criteria

Resident of Franklin; eligibility based on income criteria Up to age 18

Family

Yes

Intake Contact

Lisa Gibbs, Benefits

Intake Contact Email

[lisa.gibbs@dss.virginia.gov](mailto:lisa.gibbs@dss.virginia.gov)

Intake Process

Contact the office for more information. Documents required: Verification of Birth and Marriage, Employment Record/Work Permit, Social Security Card. You may also apply for benefits online at CommonHelp

Provider Refer

Yes

Residency Requirements

Franklin City

Self Refer

Yes

Franklin City Department of Social Services

<https://www.franklinva.com/government/departments/social-services/>

<https://www.dss.virginia.gov/benefit/tanf/index.cgi>

Main

(757) 562-8520

Toll-Free

(888) 832-3858

306 N. Main Street

P. O. Box 601

23851 VA

United States

Monday: 8:30 am-5:00 pm

Tuesday: 8:30 am-5:00 pm

Wednesday: 8:30 am-5:00 pm

Thursday: 8:30 am-5:00 pm

Friday: 8:30 am-5:00 pm

Saturday: Closed

Sunday: Closed

Fee Structure

No Fee

Languages Spoken

English

Franklin City Department of Social Services participates in the Temporary Assistance for Needy Families (TANF) program. TANF provides eligible families with a monthly cash payment to meet their basic needs if the family is responsible for the care of a minor child. Participants may be provided with services such as job skills training, work experience, job readiness training, child care assistance, transportation, and other work related expenses. An eligible child must be under age 18, or if 18, will graduate from high school before age 19, going to school regularly if he is between the ages of five and 18, living with a parent or other relative, and a U.S. citizen or an eligible immigrant.

The TANF program initiative has time to limited benefits, a strong work requirement, and a social contract that sets out the responsibilities of and expectations for recipients of public assistance and the government.

Residents can now apply for Social Services benefits online at [CommonHelp](#) or by telephone by calling 1-855-635-4370.

Service Area(s)

Franklin City

Email

[gwendolyn.wilson@dss.virginia.gov](mailto:gwendolyn.wilson@dss.virginia.gov)