## **Botetourt County Senior Van Program, Essential** Appointments

Age Requirements 56-60 , 60 +Available 24/7 No Other Eligibility Criteria 55 and older or any age with a disability Intake Contact Staff Intake Contact Email recreation@botetourtva.gov **Intake Process** Visit the website, call the office **Provider Refer** Yes **Report Problems** Call the Agency Self Refer Yes **Botetourt County Parks and Recreation** https://www.botetourtva.gov/162/Parks-Recreation https://www.botetourtva.gov/545/Senior-Van-Program Main (540) 314-1782 16 East Main Street 24090 VA United States

Monday: 8:30 am-5:00 pm Tuesday: 8:30 am-5:00 pm Wednesday: 8:30 am-5:00 pm Thursday: 8:30 am-5:00 pm Friday: 8:30 am-5:00 pm Saturday: Closed Sunday: Closed Fee Structure Fee Range Payment Method(s) Private Pay Languages Spoken English

The primary mission of the Botetourt County Senior Van Program is to provide transportation for Botetourt County individuals to and from essential appointments. The secondary mission is to make socialization opportunities available to seniors by offering one out-of-town trip per month per area, within an approved distance and time.

Qualifying van riders are Botetourt County residents that meet one or more of the following criteria: van riders must live in their own home and not reside in a nursing or assisted living facility; persons 55 years of age and older, individuals that have a diagnosed qualified mental or physical disability; an able-bodied caregiver must accompany a person with a disability; legally blind individuals with a service animal and able-bodied caregiver.

Qualifying transportation needs include doctor appointments, including but not limited to medical, dental, vision, and physical therapy; pharmacy pick-up for prescriptions; grocery stores; banks or credit unions for personal banking transactions; personal care appointments; post office; and visitation appointments.

The out-of-town scheduled trip per month (per area – Buchanan, Blue Ridge, Fincastle, Cloverdale, Troutville, and Eagle Rock) is for individuals 55 and older who are physically able to enter and exit the van independently.

Service Area(s) Botetourt County Email recreation@botetourtva.gov