

# **Botetourt County Van Service, Essential Appointments**

Age Requirements

No Age Requirement

Available 24/7

No

Other Eligibility Criteria

55 and older or any age with a disability

Intake Contact

Staff

Intake Contact Email

recreation@botetourtva.gov

Intake Process

Visit the website, call the office

Provider Refer

Yes

Report Problems

Call the Agency

Self Refer

Yes

Botetourt County Recreation

<https://botetourtva.gov/living-in-botetourt/recreation-facilities/>

[https://www.botetourtva.gov/recreation/documents/van\\_policy\\_1014.pdf](https://www.botetourtva.gov/recreation/documents/van_policy_1014.pdf)

Main

(540) 314-1782

16 East Main Street

Box 4

24090 VA

United States

Monday: 8:30 am-5:00 pm

Tuesday: 8:30 am-5:00 pm

Wednesday: 8:30 am-5:00 pm

Thursday: 8:30 am-5:00 pm

Friday: 8:30 am-5:00 pm

Saturday: Closed

Sunday: Closed

Fee Structure

Fixed Fee

Payment Method(s)

Private Pay

Languages Spoken

English

The primary mission of the Botetourt County Van Service is to provide transportation for Botetourt County individuals to and from essential appointments. The secondary mission is to make socialization opportunities available to seniors by offering one out-of-town trip per month per area, within an approved distance and time.

Qualifying van riders are Botetourt County residents that meet one or more of the following criteria: van riders must live in their own home and not reside in a nursing or assisted living facility; persons 55 years of age and older, individuals that have a diagnosed qualified mental or physical disability; a person with a disability must be accompanied by an able-bodied caregiver; legally blind individuals with a service animal and able-bodied caregiver.

Qualifying transportation needs include: doctor appointments including but not limited to: medical, dental, vision, and physical therapy; pharmacy - for prescription pick up; grocery stores; banks or credit unions - for personal banking transactions; personal care appointments; post office; visitation appointments.

The out-of-town scheduled trip per month (per area - Buchanan, Blue Ridge, Fincastle, Cloverdale, Troutville, and Eagle Rock) is for individuals 55 and older who are physically able to enter and exit the van independently.

Service Area(s)

Botetourt County

Email

[recreation@botetourtva.gov](mailto:recreation@botetourtva.gov)