

## Dispute Resolution

Age Requirements

No Age Requirement

Family

No

Intake Process

Visit the website; call the officed

Provider Refer

Yes

Report Problems

Call the Agency

Self Refer

Yes

U.S. Equal Employment Opportunity Commission

<https://www.eeoc.gov>

Main

(202) 419-0745

Toll-Free

(800) 669-4000

TTY/TTD

(202) 419-0702

131 M Street NE, 4th Floor, Suite 4NWO2F

20507 DC

United States

Monday: 8:30 am-5:00 pm

Tuesday: 8:30 am-5:00 pm

Wednesday: 8:30 am-5:00 pm

Thursday: 8:30 am-5:00 pm

Friday: 8:30 am-5:00 pm

Saturday: Closed

Sunday: Closed

Languages Spoken

English

Mediation is offered by the U.S. Equal Employment Opportunity Commission (EEOC) as an alternative to the traditional investigative or litigation process. Mediation is an informal process in which a neutral third party assists the opposing parties to reach a voluntary, negotiated resolution of a charge of discrimination. The mediation process is strictly confidential. Information disclosed during mediation will not be revealed to anyone, including other EEOC employees.

Gerrienne Crenshaw is the Mediator for the Washington DC Field Office.

Service Area(s)

Nationwide