

Dispute Resolution

Age Requirements

18 and over

Available 24/7

No

Intake Contact Email

marietta.blueford@eoc.gov

Intake Process

Call the office or visit the website for information.

Provider Refer

Yes

Report Problems

Call the Agency

Self Refer

Yes

U.S. Equal Employment Opportunity Commission

<https://www.eeoc.gov/>

<https://www.eeoc.gov/field-office/richmond/mediation>

Main

(757) 441-3474

Toll-Free

(800) 669-4000

TTY/TTD

(800) 669-6820

Federal Building

200 Granby Street, Suite 739

23510 VA

United States

Monday: 8:30 am-5:00 pm

Tuesday: 8:30 am-5:00 pm

Wednesday: 8:30 am-5:00 pm

Thursday: 8:30 am-5:00 pm

Friday: 8:30 am-5:00 pm

Saturday: Closed

Sunday: Closed

Fee Structure

Call for Information

Languages Spoken

English

Mediation is offered by the U.S. Equal Employment Opportunity Commission (EEOC) as an alternative to the traditional investigative or litigation process. Mediation is an informal process in which a neutral third party assists the opposing parties to reach a voluntary, negotiated resolution of a charge of discrimination. The mediation process is strictly confidential. Information disclosed during mediation will not be revealed to anyone, including other EEOC employees.

Norberto Rosa-Ramos is the Director of the Norfolk Field Office.

Service Area(s)

Chesapeake City

,

Hampton City

,

Newport News City

,

Norfolk City

,

Portsmouth City

,

Virginia Beach City