

## Community Services Board

Age Requirements

No Age Requirement

Available 24/7

No

Documents Required

Call for details

Other Eligibility Criteria

Serves individuals with behavioral health, substance use and developmental disability needs.

Family

No

Intake Process

Call the Access Center or walk in at The Burrell Center, located at 611 McDowell Avenue, Roanoke, Virginia 24016. Children and youth may walk-in for screening without an appointment between 8:30 AM and 3:00 PM Monday through Friday. There are extended walk-in hours for children and youth intakes on Tuesdays until 4:30 PM. The children and youth entrance to the Access Center is on the left side of the main Burrell Center building, highlighted by a Children's Access Center sign. The adult entrance remains through the main Burrell doors in the center of the building.

Intake Contact Telephone

(540) 343-3007

Provider Refer

Yes

Qualifications

Qualification Type

Licensure

Qualification Entity

Virginia Department of Behavioral Health and Developmental Services (DBHDS)

Qualification Number

070

Report Problems

Call the Agency

Residency Requirements

Serves residents of the cities of Roanoke and Salem and the counties of Botetourt, Craig and Roanoke.

Self Refer

Yes

Blue Ridge Behavioral Healthcare

<http://www.brbh.org>

Main

(540) 343-3007

Phone Emergency

(540) 981-9351

The Burrell Center

611 McDowell Avenue

24016 VA

United States

Monday: 8:00 am-5:00 pm

Tuesday: 8:00 am-5:00 pm

Wednesday: 8:00 am-5:00 pm

Thursday: 8:00 am-5:00 pm

Friday: 8:00 am-5:00 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Emergency and Crisis Services are available 24 hours per day, every day.

Fee Structure

Call for Information

Payment Method(s)

Private Pay

,

Private Insurance

,

Medicaid

,

Medicare

Languages Spoken

English

,

Call if translation is needed

Blue Ridge Behavioral Healthcare (BRBH) is one of forty Community Services Boards established under the Code of Virginia to provide comprehensive services for individuals who have mental health disorders, intellectual disability, or substance use disorders. We are charged also with continuously monitoring and evaluating our services to ensure their cost effectiveness and applicability to current citizen needs. BRBH operates multiple programs throughout the Roanoke Valley with over 400 employees working to provide or support our services.

Service Area(s)

Botetourt County

,

Craig County

,

Roanoke City

,

Roanoke County

,

Salem City

Email

[hr@brbh.org](mailto:hr@brbh.org)