

## Adaptive Transportation Network

We can accommodate riders with:

Escorts (with paid fare)

,

Guide Animals

,

Hearing Impairment

,

Manual wheelchairs

,

Personal Care Attendants

,

Powered wheelchairs

,

Scooters

,

Vision Impairment

To accommodate riders, we offer:

Cell Phone notification of service disruption

,

Lift equipped vehicle(s)

,

Staff training on assisting people with mobility problems

Age Requirements

No Age Requirement

Available 24/7

Yes

Intake Contact Email

[info@uzurv.com](mailto:info@uzurv.com)

Intake Process

Call the Call Center or smart phone app to make a reservation. You can also make a reservation online. The UZURV Call Center is open Monday through Friday from 7:00 AM to 7:00 PM and on Saturday from 9:00 AM to 5:00 PM.

Intake Contact Telephone

(866) 898-7836

Self Refer

Yes

UZURV

<https://uzurv.com/>

Main

(866) 898-7836

Transportation Provider

VA

United States

Additional Availability Comments

Call Center operates 7 AM to 7 PM Monday through Friday. Call to request your ride. You can book in as little as 30 minutes.

Fee Structure

Fee Range

Payment Method(s)

Private Pay

Languages Spoken

English

UZURV is a Reservation Network Company (RNC) and mobile app created to enhance the on-demand transportation experience. Currently operating in 155 cities, UZURV combines the convenience and affordability of on-demand transportation with the security of a reservation service to give riders personal service that matches their specific needs. Riders are able to select the driver and vehicle of their choice. They are able to favorite drivers and request them again.

Riders wanting to make reservations should use the mobile app. In Virginia, UZURV is available in Charlottesville, Northern Virginia, Richmond Metro, Roanoke, and Virginia Beach.

Greater Richmond Transit Company (GRTC) awarded UZURV with a contract to provide transportation to GRTC CARE customers (disabled and elderly adults). Subsequently, UZURV was also awarded a contract with The American Cancer Society (ACS) to provide cancer patients with transportation to their treatments throughout the Southeast including VA, NC, SC, GA, FL, and AL.

Service Area(s)

Alexandria City

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Arlington County  
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Charlottesville City  
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Chesterfield County  
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Fairfax City  
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Fairfax County  
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Falls Church City  
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Hanover County  
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Henrico County  
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Loudoun County  
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Norfolk City  
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Richmond City  
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Roanoke City  
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Roanoke County  
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Salem City  
,  
Virginia Beach City  
Email  
[info@uzurv.com](mailto:info@uzurv.com)