

STAR (Specialized Transit Arranged Rides)

Age Requirements

No Age Requirement

Available 24/7

No

Other Eligibility Criteria

For individuals with disabilities.

Intake Process

Call (540) 982-2222 between the hours of 8 am - 5 pm, to make a reservation. Fill out the application to qualify.

Intake Contact Telephone

(540) 343-1721

Provider Refer

No

Report Problems

Call the Agency

Residency Requirements

Serves residents of the cities of Roanoke and Salem and the town of Vinton in Roanoke County.

Self Refer

No

Valley Metro (Greater Roanoke Transit Company)

<https://www.valleymetro.com>

<https://valleymetro.com/star.html>

<https://www.facebook.com/pages/Valley-Metro-Roanoke/1042839505742588>

Main

(540) 982-2222

Toll-Free

(800) 388-7005

Administration Office

24032 VA

United States

Monday: 8:00 am-4:00 pm

Tuesday: 8:00 am-4:00 pm

Wednesday: 8:00 am-4:00 pm

Thursday: 8:00 am-4:00 pm

Friday: 8:00 am-4:00 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Check the schedules for all times and locations. Service hours are 5:45 am until 8:45 pm.

Fee Structure

Fee Range

Payment Method(s)

Cash or Check

Languages Spoken

English

The S.T.A.R. (Specialized Transit - Arranged Rides) is a service of Valley Metro that is operated by RADAR, to provide transportation to individuals with disabilities who are unable to ride a Valley Metro Bus. To qualify you must first submit a completed application. To acquire one you may download the application from the website or call 540-982-2222 to have it mailed to you. You may also check the [RADAR website](#) for more information.

Service Area(s)

Roanoke City

,

Roanoke County

,

Salem City

Email

info@valleymetro.com