

## **Administration and Scheduling**

### Age Requirements

18 and over

### Intake Process

Call the office. New customers will need to complete an intake form over the telephone that normally takes approximately ten minutes. Current customers call with their appointment information that will be entered into the ACCESS WILLIAMSBURG scheduling software and you will later be contacted by one of our transportation providers with information detailing your scheduled ride.

### Provider Refer

Yes

### Report Problems

Call the Agency

### Self Refer

Yes

### Access Williamsburg

<https://www.accesswilliamsburg.com/>

### Main

(757) 920-5800

312 Waller Mill Road

22902 VA

United States

Monday: 8:00 am-5:00 pm

Tuesday: 8:00 am-5:00 pm

Wednesday: 8:00 am-5:00 pm

Thursday: 8:00 am-5:00 pm

Friday: 8:00 am-5:00 pm

Saturday: Closed

Sunday: Closed

### Fee Structure

#### Fee Range

#### Payment Method(s)

#### Private Pay

#### Languages Spoken

English

Access Williamsburg (AW) is a new program that will allow senior citizens, age 60 and older, and individuals with disabilities, age 18 and older, to call a single telephone number to schedule their transportation in the Greater Williamsburg area (the City of Williamsburg, James City County and the Bruton District of York County). The partnership includes three current transportation providers: The Arc of Greater Williamsburg, Peninsula Agency on Aging and Williamsburg Area Transit Authority.

Please call with as much advanced notice of a needed ride as possible. Rides will be scheduled utilizing professionally trained drivers with wheelchair accessible vans. There may be times that a customer's request cannot be fulfilled. When such times occur, the customer will be contacted to discuss ride alternatives.

Service Area(s)

James City County

,

Williamsburg City

,

York County