Administration and Scheduling

Age Requirements No Age Requirement Family Yes Intake Process Visit the website, pick up a brochure at a bus stop or at Town Hall. Call for information. **Provider Refer** Yes **Report Problems** Call the Agency Self Refer Yes Altavista Community Transit System (ACTS) https://www.altavistava.gov/government/town_departments/transportation/index.php https://www.altavistava.gov/government/town departments/transportation/acts non... Main (434) 369-5001 510 7th Street 24517 VA United States Monday: 8:00 am-6:00 pm Tuesday: 8:00 am-6:00 pm Wednesday: 8:00 am-6:00 pm Thursday: 8:00 am-6:00 pm Friday: 8:00 am-6:00 pm Saturday: 9:00 am-2:00 pm Sunday: Closed Additional Availability Comments Summer schedule is Monday - Friday 8 am until 8 pm and on Saturday 9 am until 4 pm. No service on Federal Holidays Languages Spoken English

The Altavista Community Transit System (ACTS) offers a deviated fixed route service to individuals of all ages. The service operates six days a week: Monday through Friday between 8:00 am and 6:00 pm and on Saturdays from 9:00 am until 2:00 pm. The specific route and schedule of stops and times are contained in the <u>Bus</u> <u>Schedule</u>. A fare of fifty cents (\$.50) per trip is charged and must be paid when boarding the bus. An exact change is required, however, tokens, monthly passes, and punch cards are also accepted and may be purchased at Town Hall.

Individuals may request the bus to deviate up to ³/₄ mile off its route to make pickups or drop-offs. 24-hour advanced notice is required for a deviated route and can be scheduled by calling (434) 369-5001. Brochures detailing the route and schedule are available at Town Hall and each bus stop.

Complaints can be made online at Complaint Form or Discrimination Complaint.

ACTS, which began operating in January 2011, is sponsored by the Town of Altavista with assistance from the Virginia Department of Rail and Public Transportation.

Service Area(s) Campbell County