

## Administration and Scheduling

To accommodate riders, we offer:

Voice announcements

Age Requirements

No Age Requirement

Intake Contact

Wes Ritchie, Public Services Manager

Intake Contact Email

writchier@bristoltn.org

Intake Process

Call for more information, or go to a Transit bus stop for service. For ADA services please call 423-989-5586 so Transit can accommodate the needed services.

Provider Refer

Yes

Report Problems

Call the Agency

Self Refer

Yes

Bristol Tennessee Transit System

<https://www.bristoltn.org/142/Transit>

<https://www.bristoltn.org/1490/Bus-Route-Schedules>

Main

(423) 989-5685

1321 Weaver Pike

37620 TN

United States

Monday: 6:15 am-6:00 pm

Tuesday: 6:15 am-6:00 pm

Wednesday: 6:15 am-6:00 pm

Thursday: 6:15 am-6:00 pm

Friday: 6:15 am-6:00 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

No service on Federal holidays

Fee Structure

Fee Range

Payment Method(s)

Private Pay

Languages Spoken

English

The Bristol Tennessee Transit (BTT) offers fixed route service from 6:15 a.m. until 6 p.m. Monday through Friday, except on holidays observed by the city. The BBT also provides Americans with Disabilities Act (ADA) service and Job Access service. See [Transit Route Schedule](#) Also visit [Reasonable Modification Policy](#).

Bristol transit buses can deviate from the bus route within 3/4 mile of the fixed-route service. Passengers can request a deviation for a drop-off when boarding the bus. For a route deviation pick-up, we request reservations for next-day service or the ride will be subject to availability. To schedule a route deviation pick-up, contact BTT at 423-989-5586

Services are available for persons unable to use the regular bus services. Persons must be certified as specified by ADA requirements. Forms for individuals who qualify can be found online. Please call the office at 423-989-5586 for more information. This number is available 24 hours a day, 7 days a week; you may need to leave a message.

[Title VI and ADA Complaint](#) can be completed online.

Service Area(s)

Bristol City

Email

[writchie@bristoltn.org](mailto:writchie@bristoltn.org)