

## New Freedom Mobility Management

### Age Requirements

18 and over

,

60+

Available 24/7

No

### Documents Required

Call for details

### Other Eligibility Criteria

Serves older adults age 60 and older and individuals with disabilities age 18 and older. Must not qualify for Medicaid healthcare transportation.

### Intake Contact Email

[newfreedom@bayaging.org](mailto:newfreedom@bayaging.org)

### Intake Process

Call as far in advance as possible to schedule a ride. 24 hours advance notice required with two business days notice preferred. If you leave a message on voice mail, call back to talk to a dispatcher to confirm your ride.

### Intake Contact Telephone

(804) 824-2546

### Provider Refer

Yes

### Report Problems

Call the Agency

### Residency Requirements

Must reside in the service area.

### Self Refer

Yes

### Bay Aging

<http://www.bayaging.org>

<https://baytransit.org/new-freedom/>

### Main

(804) 824-2546

### Toll-Free

(877) 869-6046

5959 Fiddlers Green Road  
23061 VA  
United States

Monday: 8:30 am-4:30 pm

Tuesday: 8:30 am-4:30 pm

Wednesday: 8:30 am-4:30 pm

Thursday: 8:30 am-4:30 pm

Friday: 8:30 am-4:30 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Transportation service hours vary.

Fee Structure

Call for Information

Payment Method(s)

Cash only

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Credit / Debit

Languages Spoken

English

,

Spanish

,

Multi-Lingual

,

Language Line available

Mobility Managers across Virginia manage and implement coordinated transportation services for veterans, low-income individuals, older adults, persons with disabilities, and individuals with transportation needs.

Transportation services are designed to help seniors and people with disabilities enjoy important social and recreational events, retail shopping, medical appointments, and work.

New Freedom Mobility Management may be able to assist with transportation if the appointment is outside of the service area. Call for information.

Service Area(s)

Charles City County

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Essex County

,

Gloucester County

,

King William County

,

King and Queen County

,

Lancaster County

,

Mathews County

,

Middlesex County

,

New Kent County

,

Northumberland County

,

Richmond County

,

Westmoreland County